

Effective Immediately! Photo Labeling and Dating

To All Wolverine Field Partners effective May 21, 2014;

I would like to take this opportunity to remind you of the importance of proper labeling and dating of your photos, and matching the photos with the appropriate invoice line item. The correct completion date, and correct action item on the photos is a tool you should use to support your fee and integrity. If you have the capability to GPS mark your photos. This is another excellent tool you can use to support your fee, for now it is voluntary but it could become a requirement. Wolverine can also accept videos to support repairs and/or conveyance condition.

Providing dates and labeling photos is a requirement, now. My review of updates through OASIS shows that many preservation orders are being rejected due to improper or no dates on photos, improper labeling or no labeling at all, and improper matching of photos with an invoice line item. This causes most of these updates to fall outside the agreed upon time frame to report the completion. Wolverine needs these rejections to be returned the same day even if that means within two hours. Wolverine's preservation technician will be more proactive by reaching out to you with the current rejection email and by phone.

If you do not return them the same day the technician will date and label the photos for you at the best of their ability for a nominal fee based on time and number of photos. The fee will be no less than \$20.00 and no more than \$200.00. You must keep in mind that the technicians did not visit the property and may not label the photos correctly. This could lead to having your invoice cut significantly by the regulators. I understand if there was an error or a one time situation when you uploaded the update. I will instruct the technicians to work with any field partner that responds with a reasonable explanation and an estimated time for when it will be corrected, as long as we are not over the agreed amount of time to report the completion.

If you have any issues using OASIS, or need a quick review there is a user's manual when you log on, or you can contact Mark Stefaniak at extension 110, or marks@fieldinspection.com

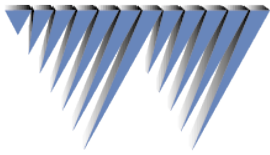
Please do not hesitate contacting me if you have any questions, or comments.

Thank you all for your valued service and through communication and cooperation I look forward to long, mutually beneficial relationship for us going forward.

Thank you,

Mark Dorchen, COO

Our service makes the difference



- PROPERTY INSPECTIONS
- DELINQUENCY INTERVIEWS
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- SALE DATE INSPECTIONS
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- EVICTION SERVICES

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